

Ultimate Checklist to Protect Yourself From Online Elder Scams

Things You Should Do

- ✓ Ask a family member to look over an email if you're unsure of its safety.
- ✓ Speak to your family members before sending any money or giving away your personal information.
 - Scammers will often try to push you to answer them quickly to confuse you and lure you into falling for the scam.
- ✓ Ask your family member to check your devices' security settings.
- ✓ Tell your family members immediately if you feel you've been involved in fraud.
- ✓ Call the National Elder Fraud Hotline at 833-372-8311 for help if you feel you've been scammed.

Things to Avoid

- ✗ Never give out or send any personal information to unverified businesses or people.
- ✗ Avoid opening or clicking links in emails from senders you don't know.
- ✗ Be wary of emails from people you do know but that have suspicious or strange attachments or links in them.
- ✗ Don't open or click on pop-up windows on your computer or phone.
- ✗ Don't add people on social media (e.g., Facebook, Instagram) that you don't know.
- ✗ Avoid posting any personal information on any social media platform.
- ✗ Ignore spam phone calls or answering numbers that you don't recognize. Let them go to voicemail instead.

